



**WOKINGHAM
BOROUGH COUNCIL**

OVERVIEW AND SCRUTINY – WORK PROGRAMME SUGGESTION FORM

I would like to suggest a Scrutiny or Policy Review item for the Overview and Scrutiny Management Committee's next work programme.

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I would like to suggest that the following matter is reviewed:

Corporate information is a key strategic asset in any organisation. It needs to be properly collated, stored, monitored and disseminated to people with the authorised access in a timely fashion. After all, this data forms the basis on which the operational and strategic management makes decision on a daily basis.

The suggestion is for Overview and Scrutiny Management Committee to review end to end reporting and analytics capability of the Council.

Reasons for suggestion:

Most of the data presented to the Scrutiny Members is out of date, in some cases 6 months old. By looking at the old data it is difficult for the members to adequately monitor the performance of the council.

For Members to fully assess the performance indicators and the quality of the services provided by the Council, the provided information must be real-time or u-to-date as possibly can be. With the modern technology there is no reason why this should not be possible.

Please consider:

- Why should there be a review on this?
- Any linkages with the Council's Vision, Priorities and Underpinning Principles – you can find these at <http://www.wokingham.gov.uk/council/decisions/vision/>
- What benefits would there be to residents?

Are there any specific aspects of the issue you would like scrutiny to focus upon or supporting evidence?

The suggestion is to make a holistic evaluation of end-to-end reporting and analytics capability of the Council – how information is collated, formatted and disseminated across the officials and the Members.

The reporting areas would transcend all areas of the Council; e.g. workforce management, educational attainments, looked after children, pot hole spend, Council Tax collection or any other part of the key performance indicators.

Please consider:

- What evidence is there to support the above reasons?
- What are the facts?
- Are there specific organisations or documents you would like a review to refer?
- Do you have any suggestions for potential witnesses?

What would you like to see coming out of the review in terms of desired outcomes?

The desired outcome of the review would be to ensure that council has the operational and strategic reporting and analytics capability to provide real time information to its stakeholders. The capability must include having the right access, in the right format and at the right time.

Capability must include the self-service components so that there is less reliance on the officers and IT. In addition, predictive analytics capability would help Council’s forecasting.

Please consider:

- What would you wish to see happen as a result of any review?
- Why do you think the desired outcome is achievable?