

ADDENDUM TO INSIGHT INTO ACTION REPORT

At the previous meeting, I mentioned at the end of the meeting that there were some points I would like to make related to the presentations and some other points I had brought to the meeting. Those points are bulleted below:

1. Pharmacy presentation - Nomad pack availability
2. RBH Rebuild - Gov.uk press release <https://www.gov.uk/government/news/pm-confirms-37-billion-for-40-hospitals-in-biggest-hospital-building-programme-in-a-generation>
3. Flu vaccination program
4. CCG - Patient survey results West Berkshire
5. Reports



Healthwatch Wokingham Borough is the independent champion for people who use health or social care services. We listen to local people’s experiences of, local healthcare services and use them to influence change and improvement in those services.

We are particularly keen to hear from people whose voices aren't as loud, or as often heard, as others. To help us achieve that goal, we set aside funding to support local voluntary and community group projects that help us reach communities and people with “protected characteristics”, as defined in the Equality Act 2010.

Through our Community Investment, we gain knowledge and understanding of more people’s experiences of local services, and the groups we work with are able to do more and also, in some cases, become more sustainable as our support leads to funding from other bodies too. Over the last 18 months, we’ve funded and supported 14 local projects, covering a wide range of communities, from disability groups to homeless support and carers’ groups. This report gives a snapshot of those projects.

November 2020 - update

Link Visiting Scheme – Reducing Loneliness By Sharing Sunday Lunch.

LINK set up a monthly Sunday kitchen. 40 people attended the sessions at Arborfield village hall. They specifically invited older people who particularly struggle with isolation on a Sunday with no family or friends close by

Deaf Positives Actions – Deaf People and The Accessible Information Standard. Since August 2016 all organisations providing NHS care or publicly funded adult social care are legally required to follow the Accessible Information Standard (AIS). Deaf Positives carried out a mystery shopping exercise to see how well this new requirement was being met by local organisations in relation to deaf people.

Unlock Your Wellbeing - Delivered 3 wellbeing workshops in the Shinfield, and Woodley area of the Borough. In Shinfield, with the support of the Community Support Officer, a workshop with a small group of Mum's and babes for Mums who were struggling with their wellbeing. Also in Shinfield, a tea and talk session for a small group of elderly Shinfield residents. They discussed happiness and could talk about things they didn't usually discuss. At Alexandra Place in Woodley there were 3 sessions on Happiness, Wellbeing and Resilience.

Browns Community Services CIC – “Voices in the Darkness” hearing from disadvantaged and excluded women about their experience when in crisis

CLASP – will be running a series of Healthy Living Workshops and produce a Video & accompanying easy read summary report outlining peoples experiences of local health services and the support they get to live independently

Chemo Gift Bags – will be telling the story of 12 breast cancer patients and their journey of recovery

Finchampstead Women's Group – “knit and natter group” will allow women from around Gorse Ride to talk informally about their experiences of care.

Macular Support Group – will be looking at isolation and exclusion of those with eye conditions, as well as testing out the accessible information standard

Parenting Special Children - will put on a male speaker event to bring together dads of those with special needs or learning disabilities, highlighting the role of men as carers.

Wokingham in Need – will run a drop in centre for the homeless and vulnerable and be better able to understand the health and care needs of these group of people

Unlock Your Wellbeing - will offer subsidized places on 4 self care workshops for people living with long term conditions such as fatigue or a mental health condition

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