

Agenda Item 15.

TITLE	Balanced Scorecard – 2015/16 Quarter 4 report
FOR CONSIDERATION BY	Overview & Scrutiny Committee on 27 July 2015
WARD	None specific
STRATEGIC DIRECTOR	Andrew Moulton, Head of Governance & Improvement Services

OUTCOME

Improved performance in those areas of activity that are seen as a priority for the Council.

RECOMMENDATION

- To note the latest scorecard of performance indicators and agree any corrective action required.

SUMMARY OF REPORT

The areas of performance for 2014/15 are as follows:

Green	50	78%
Amber	9	14%
Red	5	8%
Total	64	

The report demonstrates a strong performance across the council for the year with most of the indicators performing at or above the target.

At its meeting on 24 November, Overview and Scrutiny Committee agreed to continue to monitor Indicator 25 – this measures the number of households prevented from becoming homeless.

This indicator remains at red for Q4, with a 100% increase in the year of homelessness presentations. Further commentary is provided in the report.

Background

Work is continuing to improve the performance reporting framework to reflect financial, staffing, and operational/project information. This report will be the last time the Balanced Scorecard will be reported in this format. For 15/16 there will be a Council Plan Performance Monitoring report, linking performance against the Council's main priorities and with the inclusion of Major Projects.

Analysis of Issues

None

List of Background Papers

None

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