

September 2018 Update for HOSC

Healthwatch Contract

Notification that the contract awarded to Healthwatch CIC. Meeting with Commissioners to:

- Agree implementation plan and relaunch
- Engagement plan to satisfy Commissioners of engagement from wide range of stakeholders
- Sign off Communications plan
- Agree KPIs and contract monitoring
- Board to hold away day to agree strategic priorities

Until work plan agreed team focusing on:

- Transition to new website
- Prospect Park Hospital follow up
- Launch of community chest
- Plan enter and view programme for the year ahead
- Carers Strategy – gap analysis

Lots of engagement taken place over summer including:

- Summer Reading Challenge in all the libraries
- Wargrave, Twyford and Finchampstead Fundays
- Engagement with homeless
- Visiting various team meetings inc. START team,

New ICS post shared between the 3 Berks West Healthwatches starts 1.8.18



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