

TITLE	Possible impact of the 21st Century Council project on health and social care services
FOR CONSIDERATION BY	Health Overview and Scrutiny Committee on Monday, 22 January 2018
WARD	None Specific;
KEY OFFICER	Paul Senior, Interim Director of People Services

OUTCOME / BENEFITS TO THE COMMUNITY

It is intended that there will be a systemic redesign of the services to meeting the needs of local children, young people, adults and families. The redesign will lead to an integrated local offer continuum of provision that is designed around local need, underpinned by integrated front line delivery, common and integrated assessment methodology, with streamlined processes for the benefit of the end user.

For coherency and consistency with the work of other Wokingham Borough Council transformation programmes, the services in the People Services Directorate will be subject to the 21st Century Council (21CC) framework, albeit with a personalised approach due to the different nature of the work of these services from the others.

The People Service Directorate consists of the following Services:

- Childrens Social Care and Early Help
- Education
- Adults Mental Health
- Adults Social Care
- Quality Assurance and Safeguarding Standards

RECOMMENDATION

That the Scrutiny panel takes note of the proposed 21st Century Council (21CC) intentions for the future work of People Services, along with providing appropriate challenge and support to help strengthen the proposals.

SUMMARY OF REPORT

In response to local needs and national legislative and policy requirements the work of the teams and services underpinning the People Services Directorate, will go through a process of transformation and redesign in order to futureproof the work of the service.

The recently appointed Director of People Services is currently appraising the work of the Directorate and supporting services, to assess resilience and performance to help inform future developments that will be aligned with the 21CC transformation programme ambitions. Once the process of appraisal has concluded and proposals subsequently put forward for consideration and evaluation, all final proposals will be subject to a rigorous impact assessment. Outcomes from the impact assessment will be available for scrutiny when available.

The attached presentation slides (to be formally presented during the meeting) provide an overview of the:

1. 21st Century vision
2. Programme benefits
3. Pathway for care
4. Design principles for People services

Background

Current legislation, policy and strategy for the work of Children, Education and Adult Services, places a duty on these services where possible to at a local level integrate, reform, design around user needs and adapt within the best value for money framework. These services underpin the work of the overarching People Services Directorate, which will be subject to the 21st Century Council Transformation Programme framework in line with other Wokingham Borough Council Services.

Analysis of Issues

Key decisions will need to be made on what will be the best fit delivery model for the work of People Services in response to local needs, whilst working within the best value for money framework. Key decisions will need to consider the retention of non-statutory services, the future role of the local voluntary, community and faith sector in supporting the local authority in discharging both statutory and preventative duties and to also explore the scope for further development of shared services with neighbouring local authority areas.

Partner Implications

Any proposed transformation programme changes for the work of the People Services Directorate will be subject to the impact assessment process prior to being progressed in any capacity. The impact assessment process will inform the impact on other Council services and partners, including properties and priorities. The service is currently being appraised prior to changes being evaluated for implementation.

Reasons for considering the report in Part 2

N/A

List of Background Papers

N/A

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