

TITLE	Council Plan Performance Monitoring 2015/16
FOR CONSIDERATION BY	Overview and Scrutiny on 24 March 2015
WARD	None Specific
DIRECTOR	Andrew Moulton, Head of Governance and Improvement Services
LEAD MEMBER	Pauline Jorgensen, Executive Member for Resident Services

OUTCOME / BENEFITS TO THE COMMUNITY

Improved performance in those areas of activity that are seen as a priority for the Council.

RECOMMENDATION

To note the updated format for Performance Monitoring against the Council's key priorities which will be used for 15/16.

SUMMARY OF REPORT

A new performance monitoring template has been designed by officers from across the council, to improve and replace the current Balance Scorecard report.

Background

Issues addressed

The council currently produces a quarterly Balanced Scorecard report, to highlight performance against a number of indicators from services across the council. Feedback received from both members and officers on this approach raised the following key issues:

- It was not clear to see an overview of performance, and how the reported indicators linked with the Council's vision and priorities;
- Linked with the point above, there was a lot of information and data making it difficult to interpret;
- Timeliness is an issue;
- It is time consuming to produce the report; and
- The format was different from the standard model of a balanced scorecard and as such the naming convention could lead to confusion.

A project group consisting of officers from across the council have been involved, with the support of ECLT, to address these issues and to design a performance monitoring report for 15/16. Research was undertaken, looking at other performance reporting

done by other local authorities.

Key changes

Main points to note with the new template:

- Summary page clearly setting out council's priorities as stated in the Council Plan;
- Inclusion of Major Projects information, again clearly showing the link between these and the council's priorities;
- Services have determined the most appropriate indicators. These may be subject to change depending on changes in operational issues and risks in order to report on the areas most likely to impact upon the council's priorities;
- For presentational purposes, the report is separated into five sections: Community, Place, Performance, Business and Workforce;
- Direction of travel will be described as "Better", "Worse" or "No change" to avoid confusion; and
- RAG ratings remain, offering an easy way to interpret the report.

Proposed Timetable

It is anticipated that the reporting dates for 15/16, will be in line with the following timetable:

	Executive Briefing	Overview and Scrutiny
Quarter 1 (to end Jun)	1 st September 2015	2 nd November 2015
Quarter 2 (to end Sep)	3 rd November 2015	11 th January 2016
Quarter 3 (to end Dec)	25 th January 2016	7 th March 2016
Quarter 4 (to end Mar)	25 th April 2016	tbc

Analysis of Issues

None

FINANCIAL IMPLICATIONS OF THE RECOMMENDATION

The Council faces severe financial challenges over the coming years as a result of the austerity measures implemented by the Government and subsequent reductions to public sector funding. It is estimated that Wokingham Borough Council will be required to make budget reductions in excess of £20m over the next three years and all Executive decisions should be made in this context.

	How much will it Cost/ (Save)	Is there sufficient funding – if not quantify the Shortfall	Revenue or Capital?
Current Financial Year (Year 1)	N/A	N/A	N/A
Next Financial Year (Year 2)	N/A	N/A	N/A
Following Financial Year (Year 3)	N/A	N/A	N/A

Other financial information relevant to the Recommendation/Decision
None

List of Background Papers
None

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