

Building Control Solutions - 3 Way Shared Service Performance Figures

KPI's	July		August		September		October		November		December		January		February		March		April		May	
	Total	% Achieved	Total	% Achieved	Total	% Achieved	Total	% Achieved	Total	% Achieved	Total	% Achieved	Total	% Achieved	Total	% Achieved	Total	% Achieved	Total	% Achieved	Total	% Achieved
Register and acknowledge all submitted applications within 3 working days of receipt - KPI 75%	401	57%	445	82%	432	62%	406	63%	393	92%	296	93%	398	89%	439	94%	497	92%	365	88%	453	87%
Percentage of Building Control Full Plans applications examined within 15 days of receipt - KPI 70%	168	82%	207	79%	154	69%	169	74%	217	83%	163	87%	180	92%	178	93%	207	92%	134	86%	214	83%
Issue a decision notice within the relevant statutory time period - KPI 100%	178	74%	205	76%	164	87%	198	83%	182	92%	135	96%	155	99%	183	98%	184	99%	141	99%	120	100%
Percentage of site inspections carried out on the same day of request - KPI 80%	2077	98%	1789	99%	1902	98%	1765	98%	1597	100%	1128	100%	1233	100%	1256	100%	1749	100%	1435	100%	1663	100%
Issue a completion certificate within 5 working days of satisfactory inspection on site and receipt of any necessary services certificates - KPI 85%	206	54%	184	68%	197	59%	216	81%	175	72%	184	71%	170	72%	153	66%	193	81%	123	74%	256	77%
Issue a Demolition Counter Notice within 5 working days of receipt of Notice of Intention to Demolish - KPI 100%	14	82%	16	83%	9	93%	12		5	80%	4	100%	11	91%	11	100%	10	80%	4	100%	8	100%
Percentage of dangerous structure incidents visited on same day of report (within 24 hours) - KPI 100%	10	100%	5	100%	4	100%	2	100%	5	100%	5	100%	4	100%	11	100%	4	100%	3	100%	6	83%
Average Market Share		77%		82%		79%		79%		76%		73%		70%		78%		75%		69%		77%

This page is intentionally left blank