

# Agenda Item 65.

<b>TITLE</b>	<b>Council Plan Performance Monitoring – Q3 2016/17 report</b>
<b>FOR CONSIDERATION BY</b>	Overview & Scrutiny Committee on 28 March 2017
<b>WARD</b>	None specific
<b>STRATEGIC DIRECTOR</b>	Andrew Moulton, Head of Governance and Improvement Services

## OUTCOME

Improved performance in those areas of activity that are seen as a priority for the Council.

## RECOMMENDATION

The Overview and Scrutiny Management is asked to:

- 1) note the latest performance indicators and major projects and agree any corrective action required;
- 2) consider any amendments to the report before Executive Briefing.

## SUMMARY OF REPORT

The areas of performance are reported as follows (based on the indicators we have RAG ratings for):

	Q3		Q2		Q1	
<b>Green</b>	44	73%	37	71%	41	77%
<b>Amber</b>	13	22%	10	19%	7	13%
<b>Red</b>	3	5%	5	10%	5	9%
<b>Total</b>	60		52		53	

Indicators with a RED rating are:

- % Children who became subject of a Child Protection Plan (CPP) who are subject to a CPP for a second or subsequent time within 24 months.
- % Care Proceedings completed in 16/17 within 26 weeks of application
- % Looked After Children living within 20 miles of Berkshire West

Indicators with an AMBER rating are:

- % referrals in 16/17 which are repeat referrals within 12 months of a previous referral to Children's Social Care
- % CP Visits due in the period which were on-time (within 10 days of the previous visit).
- Care Governance: Number of providers on Wokingham LA's Caution list changing from Red to Amber or removed from the list
- % Secondary Schools with a current Ofsted rating of "good" or better.
- % Special Schools with a current Ofsted rating of "good" or better.
- Number of affordable dwellings completed (annual)

- Percentage of household waste reuse, recycling and composting
- Business Rates collection
- % first contact resolution - calls and emails
- The % of calls answered
- Nine Mile Ride Extension (South)
- Lower Earley Way (Dualling)
- Shinfield Eastern Relief Road

## Background

Executive Briefing and Overview and Scrutiny Committee have requested further information to explain how the RAG ratings for the indicators has been determined – this is shown in Appendix B.

## Analysis of Issues

None.

<b>List of Background Papers</b>	
None	
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