

Scrutiny Suggestion – Cllr Pauline Jorgensen

19 January 2017

It might be useful for someone to do a health check of the customer service organisation in advance of 21 Century Council and review the new requirements against this to ensure we are talking the right actions given the importance of the area to the future running of the Council. It would reduce the likelihood of issues but it needs to be done at the right time.

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