

**MINUTES OF A MEETING OF THE
HEALTH OVERVIEW AND SCRUTINY COMMITTEE
HELD ON 3 JUNE 2019 FROM 7.00 PM TO 9.10 PM**

Committee Members Present

Councillors: Rachel Bishop-Firth, Jenny Cheng, Guy Grandison, Clive Jones, Abdul Loyes (Vice-Chairman), Adrian Mather, Ken Miall (Chairman), Bill Soane, Alison Swaddle and Gary Cowan (substituting Richard Dolinski)

Others Present

Malcolm Richards

Parry Batth

Jim Stockley, Healthwatch Wokingham Borough

Nick Durman, Healthwatch Wokingham Borough

Heather Murray, Healthwatch Wokingham Borough

Madeleine Shopland, Democratic & Electoral Services Specialist

Graham Ebers, Deputy Chief Executive

Rhian Warner, Wokingham BCF Programme Manager

1. ELECTION OF CHAIRMAN

RESOLVED: That Councillor Ken Miall be elected Chairman for the 2019-2020 municipal year.

2. APPOINTMENT OF VICE CHAIRMAN

RESOLVED: That Councillor Abdul Loyes be appointed Vice Chairman for the 2019-2020 municipal year.

3. APOLOGIES

An apology for absence was submitted from Councillor Richard Dolinski.

4. MINUTES OF PREVIOUS MEETING

The Minutes of the meeting of the Committee held on 6 March 2019 were confirmed as a correct record and signed by the Chairman.

Councillor Jones questioned whether a response had been received regarding whether delivery drivers who were currently driving in the UK using EU driving licences would be required to gain UK licences in the event of a no deal Brexit. He was informed that a response had been circulated previously.

In response to a question from Councillor Cowan regarding the business continuity plans for providers, it was confirmed that these were in place.

5. DECLARATION OF INTEREST

There were no declarations of interest.

6. PUBLIC QUESTION TIME

There were no public questions.

7. MEMBER QUESTION TIME

There were no Member questions.

8. WOKINGHAM BOROUGH WELLBEING BOARD UPDATE 2018/19

Councillor Batth, former Chairman of the Wokingham Borough Wellbeing Board and Graham Ebers, Deputy Chief Executive updated the Committee on the work of the Wokingham Borough Wellbeing Board.

During the discussion of this item the following points were made:

- The Health and Wellbeing Board had changed its name to highlight the commitment to wellbeing. There were a wide range of partners including the voluntary sector who played a part in the promotion of health and wellbeing.
- Graham Ebers highlighted the core functions of the Board.
- Members were informed that the Joint Health and Wellbeing Strategy had been refreshed and the Joint Health and Wellbeing Strategy 2018-2021, produced. The three main priorities were; creating physically active communities; reducing social isolation and loneliness and; narrowing the health inequalities gap. Under each priority, a Strategy into action group had identified themes which derived from national reports and had been proven to work against the key priorities and to have a positive effect on the community, and core action areas which would be the beginning focus of the strategy.
- A Strategy into Action action plan was being produced. Partners and stakeholders had been written to and asked about the current projects and activities their organisations were carrying out in alignment with the Wellbeing Board's priorities and where they saw any gaps. The Board had also held a world café style workshop to discuss how to approach the three key priorities and a paper regarding specific actions would be presented at a future Board meeting.
- Councillor Mather questioned whether the Joint Strategic Needs Assessment was updated on an ongoing basis and was informed that it was.
- It was noted that Population Health Management would be a triple integration of primary and specialist care, physical and mental health and health and social care. The Integrated Care Systems would work alongside Local Authority partners to develop proactive and preventative approaches which would enable early intervention and targeted support.
- In response to a question from Councillor Mather about best practice, Graham Ebers indicated that representatives had visited a number of Wellbeing Boards and participated in a LGA workshop. With regards to how the integrated system worked best, the national view was that the Wigan model and the Canterbury model worked well. Consideration also needed to be given as to what would work best for Wokingham Borough.
- The Committee was informed of Localities Plus. Localities Plus had been established to ensure connectivity between the 3 Conversations model in Adult Social Care, 21st Century Council and the NHS Long Term Plan and to support and co-ordinate the transition to the 4 localities in Wokingham – North, South, East and West. The desired outcome was to enable residents to receive the right level of support, at the right time and place in an efficient manner, which would enable self-sufficient, healthy and resilient communities.
- Councillor Jones asked whether the Pharmaceutical Needs Assessment had identified any gaps in provision in the Borough and was informed that it had not. He stated that Boots had indicated that it would be closing some branches and questioned whether this would have an impact on the provision within the Borough.
- Councillor Jones asked about enhanced pharmacy services provision. Graham Ebers commented that GPs and pharmacists would be working together more

closely as part of the Localities and there was an increased focus on resources within the community.

- In response to a Member question, Graham Ebers explained the governance arrangements for the Localities Plus.
- Councillor Cowan referred to the development of multidisciplinary Primary Care Networks of local GP's and community teams working together to serve populations of up to 50,000. He commented that one size would not fit all. Rhian Warner explained that under the NHS 5 Year Forward View vanguards around the country had piloted different models of care. Population areas for care of between 30-50,000, had been successful. Whilst this was the preferred model nationally it was not prescriptive. One area in Wokingham was likely to be below this range whilst the north cluster was likely to be larger. Councillor Mather requested further information on the Wokingham Borough cluster sizes.
- Councillor Bishop-Firth questioned whether the Wellbeing Board had looked at the issue of residents finding it difficult to access GP appointments. Graham Ebers stated that how GP time could be used most effectively was under consideration as part of Localities Plus. Rhian Warner went on to state that the contract was due to start in July and that for the first year additional funding would be provided per neighbourhood area for one additional pharmacist and one additional social prescriber. In the third year additional funding would be provided for paramedics within GP surgeries.
- Councillor Soane asked how effective the piloting of paramedics within surgeries had been. He was informed that it had been very successful with home visits. The three clusters shared a paramedic who was employed directly by the GP surgeries.
- Councillor Mather asked for further details regarding the number of non GP staff within the surgeries. e.g. pharmacists, physiotherapists and paramedics.
- Councillor Grandison asked about engagement with clubs and sports teams. Graham Ebers commented that around 70 partners had been written to, some of which would be sports and leisure organisations. However, the Board would continue to engage with all that could help with regards to the promotion of health and wellbeing.

RESOLVED: That the update on the Wokingham Borough Wellbeing Board be noted.

9. BETTER CARE FUND 2018/2019

Members received an update on the Better Care Fund 2018-19.

During the discussion of this item the following points were made:

- The Better Care Fund (BCF) had been developed to pool resources and deliver the integration of adult health and social care services, and had come into effect in 2014.
- Locally the focus had been on making improvements in the adult services area.
- Rhian Warner, Wokingham BCF Programme Manager, updated the Committee on the four local schemes; Integrated Front Door - The Health and Social Care Hub; Wokingham Integrated Social Care and Health (WISH) Team, including Step Down; Community Health and Social Care (CHASC) including Community Navigators and; Step Up.
- It was noted that the top 10% of service users accounted for up to 50% of the spend in the Borough.
- Rhian Warner highlighted the Step Up service. Since December 2017 6 Step Up beds had been offered in Wokingham Community Hospital for residents, providing an alternative to acute hospital admission. It had been very successful.

- In response to a question from Councillor Richards regarding the capacity of the Step Up scheme, Rhian Warner indicated that the 6 beds had been operating at capacity for the last 6 months. The number was considered sufficient but this would be kept under review.
- Councillor Loyes questioned whether 24 hour a day care was provided under the Step Up scheme and was informed that it was.
- The Better Care Fund also funded six Berkshire West wide schemes; Care Homes (Community Support) Project - incorporating RRaT (Rapid Response and Treatment; Connected Care; Integrated Discharge Team (IDT) and Trusted Assessment; Street Triage – Mental Health; Falls and Frailty and Brokerage service for self-funders at the RBFT (provided by CHS Healthcare).
- In response to a question from Councillor Mather, Rhian Warner clarified that the Connected Care project was running approximately 6 months behind.
- Councillor Loyes asked about the funding of the Street Triage scheme. Rhian Warner commented that it was split according to usage. Reading Borough Council paid the greatest proportion of the three Berkshire West local authorities and Wokingham the least.
- Councillor Jones asked how successful the Street Triage Scheme was. Rhian Warner stated that the number of people who would have gone into custody had reduced, and that savings had been made. Councillor Jones went on to ask which organisations received these savings. Rhian Warner explained that the scheme was partly funded by the Police and that savings were returned to the Police and health.
- Members were pleased to note that the Falls and Frailty initiative had reduced conveyance to hospital rates by 30%. In response to a question from Nick Durman, Rhian Warner explained that the Falls and Frailty was operated through the 999 service and that dispatchers determined whether it was more appropriate to send an ambulance or a rapid dispatch car. Work was also being undertaken with Wokingham Medical Centre and population health management data around falls.
- The Committee discussed the Step Down scheme which was due to cease in its current format as it was not delivering on any of its outcomes and had been in place for 2 years. The scheme used 3 beds in an extra care facility, Alexandra Place, but only 7 people had used the scheme during 2017-18. Councillor Swaddle asked whether the Step Down service had also been available for younger people and was informed that the provision was the same for all those who required it and were over 18. However, the scheme had primarily been used by over 65's.
- The governance around the Better Care Fund had initially been commissioner led but had developed into a partnership between commissioners and providers.
- Rhian Warner took the Committee through some of the highlights for 2018/19. People were being kept at home safe and for longer. For example, for 2018/19 an average of 87% against a target of 85% had been achieved for the number of people who had been discharged from hospital into rehabilitation/reablement services that were still at home 91 days after discharge. In addition the Integrated Hub had very high levels of user satisfaction. The Care Homes Project had reported that at the end of Q3 of 2018/19 the project was reporting a 4% decrease in See, Treat & Convey, a 7.5% decrease in Accident and Emergency (A&E) contacts and an 11% decrease in Non-Elective Admissions (NEAs) from care homes in Berkshire West.
- Members considered key challenges and risks that had been identified during the year including non-delivery of emergency admissions target; recruitment and retention of workforce and; culture change.
- An underspend identified in Q2 had been redistributed in Q3 to fund three short term schemes; Paramedic Home Visiting Service, Therapy Demand for Reablement and

Demand Management in Adult Social Care to support Non Elective Admissions and Delayed Transfers of Care performance through the winter period.

- Rhian Warner stated that performance across the Berkshire West system as a whole was not the same, with Wokingham achieving the greatest level of success overall.
- Members were disappointed to learn that Wokingham had been one of very few out of 150 Local Authorities to receive only 10% of the Improved Better Care Fund (iBCF) money due of the Relative Needs Formula allocation methodology. Members questioned how the allocation was determined.
- Whilst it had been planned to save £2,513,448 for 2018/19, £2,466,209, 98% of the planned target had been saved.
- Schemes were regularly reviewed to determine whether they were delivering as intended.
- The forward programme for 2019-2020 would align with the priorities of the Berkshire West Integrated Care System and the Wokingham Borough Wellbeing Board.

RESOLVED: That the update on the Better Care Fund 2018-19 be noted.

10. UPDATE ON THE WORK OF HEALTHWATCH WOKINGHAM BOROUGH

The Committee received an update on the work of Healthwatch Wokingham Borough.

During the discussion of this item the following points were made:

- Jim Stockley informed Members that Nicola Strudley had resigned. Members asked that their thanks and best wishes be passed on.
- Jim introduced Nick Durman and Heather Murray to the Committee. Heather was a new member of the Healthwatch Board who brought with her considerable experience of the health environment.
- Nick Durman took the Committee through a public engagement report regarding the NHS Long Term Plan. Healthwatch Wokingham had undertaken two surveys and also undertaken a focus groups with young carers and older people with long term conditions. Members asked to be sent the finalised report. Nick Durman indicated that the Committee would also be able to see the Wokingham specific information.
- Jim Stockley stated that the community research projects were starting to report back.
- Members were encouraged to visit the revamped Healthwatch Wokingham Borough website.

RESOLVED: That the update on the work of Healthwatch Wokingham Borough be noted.

11. FORWARD PROGRAMME 2019-2020

The Committee considered the forward programme for the 2019-2020 municipal year.

- The Committee asked to see the finalised Healthwatch report when available. Nick Durman indicated that Wokingham specific information could also be provided at a future meeting.
- Councillor Soane asked whether the Committee could receive an update on ambulance response times.
- Councillor Swaddle suggested that the Committee be updated on the work being undertaken with regards to the Wellbeing Strategy priority of reducing social isolation and loneliness.

- Councillor Cowan questioned how the Primary Care Networks related to the Local Plan Update.
- Councillor Mather requested an explanation on how the Better Care Fund allocation for Wokingham was calculated.
- Members proposed that Optalis be invited to a future meeting to provide an update on their work.

RESOLVED: That the forward programme be noted.