

MINUTES OF A MEETING OF THE HEALTH OVERVIEW AND SCRUTINY COMMITTEE HELD ON 5 JUNE 2017 FROM 7.00 PM TO 8.55 PM

Committee Members Present

Councillors: Ken Miall (Chairman), Kate Haines (Vice-Chairman), Parry Batth, Laura Blumenthal, John Jarvis, Clive Jones, Malcolm Richards, Chris Smith and Bill Soane

Others Present

Jim Stockley, Healthwatch
Nicola Strudley, Healthwatch
Katie Summers, Wokingham CCG
Dr Johan Zylstra, Wokingham CCG
Madeleine Shopland, Principal Democratic Services Officer
Darrell Gale, Consultant in Public Health
Sarah O'Connor, Service Manager, Adult Safeguarding
Mark Cupit, Assistant Director Delivery and Infrastructure
Helen Clark, Director of Primary Care Berkshire West CCG
Phillip Sharpe, Assistant Director Adult's Services

1. APOLOGIES

An apology for absence was submitted from Councillor John Kaiser.

2. MINUTES OF PREVIOUS MEETING

The Minutes of the meeting of the Committee held on 8 March 2017 were confirmed as a correct record and signed by the Chairman.

With regards to the number of individuals with learning difficulties who were living with elderly parents within the Borough, Councillor Blumenthal commented that Officers had indicated that numbers were quite low.

3. DECLARATION OF INTEREST

There were no declarations of interest.

4. PUBLIC QUESTION TIME

There were no public questions.

5. MEMBER QUESTION TIME

There were no Member questions.

6. WEST BERKSHIRE SAFEGUARDING ADULTS BOARD ANNUAL REPORT 2015-2016 AND WOKINGHAM BOROUGH COUNCIL'S (WBC) ADULT SAFEGUARDING REPORT 2015-2016

The Committee received the West Berkshire Safeguarding Adults Board Annual Report 2015-2016 and Wokingham Borough Council's Adult Safeguarding Report 2015-2016.

During the discussion of this item, the following points were made:

- Key performance indicators and measures had been embedded to enable more accurate analysis and monitoring.
- Members were informed that the implementation of the quality assurance frameworks had demonstrated a significant commitment from staff and leaders

within the Council. As a result of this, the Council had met the requirements of the Care Act 2014 and promoted the Making Safeguarding Personal agenda.

- A full review had been undertaken by the Association of Directors for Adult Social Services in the form of a peer review. The report had noted the innovation of the Council and its workforce.
- The Committee was pleased to note that the strategic developments within the Deprivation of Liberty Safeguarding service had been cited as innovative in design.
- The number of safeguarding concerns continued to increase year on year. However, over half the concerns were raised by social care and health staff. As in previous years, many of the enquiries related to people who were over 65 years old. The most common locations where the alleged abuse took place were a person's own home and a care home. The majority of concluded enquiries involved a source of risk known to the individual in Reading and West Berkshire but the source of risk in Wokingham was social care support.
- The priorities for Wokingham for 2016-17 were outlined.
- Sarah O'Connor took the Committee through the West Berkshire Safeguarding Adults Board Annual Report 2015-2016.
- It was noted that the Board had commissioned two Safeguarding Adults Reviews. Learning from these reviews had been delivered in all partner organisations.
- Members considered the West Berkshire Safeguarding Adults Board priorities for 2016-17.
- Councillor Smith asked about the proportion of DOLs applications received for Wokingham for July 2015 being above the national average. Sarah O'Connor commented that during that period a lot of proactive work had been undertaken with providers.
- In response to a question from Councillor Blumenthal regarding safeguarding concerns and enquiries, Sarah O'Connor stated that the Council would not want to see a high transfer from the number of safeguarding concerns to safeguarding referrals/S42 enquiries. At the point that a concern was raised assurance could often be given. The transferal rates for Wokingham were similar to other neighbouring local authorities.
- Councillor Jones noted that 1495 safeguarding concerns had been received in 2016-16 and 586 had transferred to safeguarding enquiries. He went on to ask whether any of those concerns that had not escalated to safeguarding enquiries were ever relooked at. Sarah O'Connor indicated that there was not a process or the capacity to do so. Members were assured that the governance and operational systems in place ensured that it was possible to see if issues were being re-raised.

RESOLVED: That the West Berkshire Safeguarding Adults Board Annual Report 2015-2016 and Wokingham Borough Council's Adult Safeguarding Report 2015-2016 be noted.

7. UPDATE ON PRIMARY CARE FACILITIES AT THE ARBORFIELD SDL

Members received an update on primary care facilities at the Arborfield Strategic Development Location (SDL).

Dr Zylstra declared that he was a partner in the Finchampstead practice.

During the discussion of this item, the following points were made:

- Mark Cupit, Assistant Director Delivery and Infrastructure explained that the Core Strategy 2010 had identified the four Strategic Development Locations (SDLs). Berkshire West Primary Care Trust had advised that a new GP practice might be

required. Arborfield would be the largest of the four SDL's at approximately 3500 new dwellings.

- The Council had generated policy and S106s had been negotiated with developers.
- Berkshire West PCT had been replaced and the way services delivered had changed. Members were informed that the commissioning of the primary health services within the SDL would be via the Clinical Commissioning Group (CCG), with delivery by GPs on the traditional partnership model.
- The CCG planned to address GP requirements via enhancement of existing surgeries at Lower Earley, Finchampstead and Swallowfield. The CCG had bid for Estates Technology Infrastructure Funding and 66% of requirement had been awarded. Katie Summers, Director of Operations, Wokingham CCG commented that some practices had taken out personal loans in order to complete the necessary works.
- The Council had established an ongoing dialogue with the CCG.
- Members were informed that the SDL S106 for Health was £865,812, which was awaited.
- Mark Cupit explained that the Council had adopted the Community Infrastructure Levy from 6 April 2015. Wokingham had one of the highest CIL levels in the country at £480 per m². 100% of CIL was committed on known capital projects. Members noted what CIL could be spent on.
- Katie Summers, Director of Operations, Wokingham CCG provided an update on General Practice.
- The Committee was informed that demand for GP appointments had increased by 15% and that on average patients saw their GP 6 times a year. Members were told that on average a GP dealt with 100 patients a day if they were the duty doctor.
- The GP workforce was stretched. The number of those entering General Practice had decreased massively over the last ten years. Locally, Wokingham Borough had a number of GPs due to retire. Brookside Practice had had four GPs retire the previous year whilst another practice had had to advertise seven times to fill a vacancy.
- Patients' expectations had also increased.
- Larger, more resilient practices offering a greater range of services over extended hours were being developed. The whole of the health and social care sector would be brought together based on neighbourhood clusters.
- Members were updated on Primary Care Estates. It was noted that ownership of GP premises and land varied. The CCG did not hold land or property assets.
- The Borough's population was anticipated to grow by approximately 30,000 because of the SDL's and other growth. The CCG's priorities were to identify any existing spare built capacity available and to consider the potential to expand existing practice sites.
- It was proposed that the Committee be sent copies of The Grimes Report, a needs assessment for primary healthcare requirements in the Borough's Strategic Development Locations at Arborfield Garrison, South of M4, Wokingham North and Wokingham South, which had been carried out in 2014.
- With regards to the South of M4 and Arborfield SDLs notable existing spare built capacity had been identified at Shinfield practice and Shinfield, Finchampstead and Swallowfield practices had capacity to expand. There was potential extra capacity in these areas for 22,900 additional patients. With regards to the North and South SDLs, notable existing spare built capacity had been identified at Wokingham Medical Centre. Woosehill practice had scope to expand. There was potential extra capacity for 14,800 in these areas.

- Katie Summers highlighted the new model of care.
- The Committee discussed funding of general practice. Dr Zylstra indicated that much of the new funding from the Five Year Forward View was predicated on practices with a footprint of between 30-50,000 patients. Currently the largest practice in the Borough had approximately 28,000 patients. Helen Clark emphasised that clustering was still evolving.
- In response to a question regarding funding, Dr Zylstra indicated that the main funding stream was core service contract with NHS England (the “global sum.”). The Carr-Hill weighting formula was applied to practice populations to calculate the global sum. Wokingham received less per patient than many other areas in the country. Councillor Jones asked how the Carr-Hill formula was calculated. Helen Clark stated that various factors such as age of population were taken into account. Councillor Jones suggested that it would be helpful receive further explanation as to how the Carr-Hill formula was applied.
- Councillor Blumenthal asked how many patients were visiting their GP for social reasons. She was informed that whilst this did occur, numbers were quite small.
- Councillor Richards questioned whether there was a minimum size for GP practices. Helen Clark indicated that there were no national set requirements. Staffing levels were set by individual GP contracts; however practices would be unlikely to have less than 5,000 patients and ideally would have over 10,000 patients.
- Members asked about the number of patients per GP. Helen Clark stated that the number of patients per GP would increase. Nationally, on average there were 1850 per GP. Helen Clark agreed to clarify the figures for Wokingham. It was noted that Wilderness Road practice was the only singled handed practice in the Borough.
- Councillor Batth asked if there was sufficient dentistry provision within the Borough and was informed that this was commissioned by NHS England.
- Nicola Strudley questioned how the message that patients may not always be able to see their GP and that there were other practice staff who could assist, could be better disseminated. Dr Zylstra commented that a consistent message was needed.
- The Committee discussed practice boundaries.

RESOLVED: That the update be noted.

8. HEALTHWATCH WOKINGHAM BOROUGH - REVIEW OF EXTRA CARE SERVICES

Nicola Strudley presented Healthwatch Wokingham Borough’s report reviewing Extra Care Services.

During the discussion of this item, the following points were made:

- A number of factors had prompted Healthwatch Wokingham Borough to undertake a review of extra care facilities within the Borough, including the ageing population and an increase in loneliness.
- Two new extra care schemes were due to open in the Borough.
- Healthwatch Wokingham Borough, with the help of volunteer drivers, had undertaken a straw poll about whether people had given consideration as to where they would live if they were no longer able to live in their own homes. 95% of those who responded said that they had not. This decision was often taken at a time of crisis.

- Nicola Strudley commented that extra care meant different things to different people. Healthwatch had produced a fact sheet to assist.
- A Healthwatch Wokingham Borough project team had visited the three existing extra care facilities within the Borough, talking to residents and staff.
- Nicola Strudley took Members through the common themes that had emerged. She highlighted specific examples where residents had had issues with building design. For example, one resident had been scared to use their shower because the grab rails had suction cups and they were unconvinced of their safety. Another resident had an issue with bright sunlight streaming into their room during the middle of the day, making it necessary to move rooms.
- Darrell Gale expressed concerns regarding single aspects flats and the possibility of overheating in hot weather. He went on to state that this should be taken into consideration when planning policies were next reviewed.
- Nicola Strudley commented that although there were communal areas, they were not necessarily well used and that more could be done to encourage this.
- Managing residents' expectations had emerged as another theme. Some residents and family members had not appreciated the differences between care home facilities and extra care facilities.
- Some had raised transport links as a concern. It was noted that Readibus collected from Alexandra Place at Woodley to take residents into Woodley Town Centre. In the past residents had had around 4 hours to go shopping. However, timetables had changed meaning that this time had been cut to 45 minutes. Councillor Haines indicated that she would take the matter up with the Council's representative on Readibus.
- Councillor Blumenthal asked whether feedback on the report had been received. Members were informed that the interim commissioner who had responsibility for extra care had been provided with a copy and had indicated that standards would be level across all extra care facilities within the Borough.
- Councillor Haines questioned whether greater use could be made of the Council's Activity Coordinator.
- Councillor Soane asked about facilities for visiting family members.

RESOLVED: That the Healthwatch Wokingham Borough report reviewing Extra Care Services be noted.

9. HEALTH CONSULTATIONS

The Committee noted the consultation regarding the availability of gluten-free foods on NHS prescription.

Councillor Jarvis expressed concern at the price of NHS prescriptions for gluten-free foods.

RESOLVED: That the health consultation be noted.

10. FORWARD PROGRAMME 2017-18

The Committee considered the forward programme for the remainder of the municipal year.

During the discussion of this item, the following points were made:

- Members requested an update on the GP alliance in 6 months' time.

- Councillor Soane asked if the Committee could visit the Fosters extra care facility prior to its opening to see the design and facilities available.
- It was suggested that an update on dentistry, optometry and pharmacy provision in the Borough be requested from NHS England.
- Councillor Haines reminded Members that as corporate parents they needed to consider what impact matters had on the Borough's Looked After Children.

RESOLVED: That the forward programme be noted.